

IMPORTANT NOTICE

(Attention: NPS Subscribers)

NPS Subscribers are advised to provide/update their Email ID and Mobile Number immediately

To update Email ID & Mobile Number

- Login into the CRA System www.cra-nsdl.com with PRAN and I-PIN.
- Select the **“Update contact details”** option for modifying or adding the email ID& mobile number and update the details.
- Subscriber needs to confirm the changes and on successful updation, an SMS as well as email will be sent on updated as well as the old contact details.

Or

- Submit Form S2 to the respective Nodal Office (Form S2 may be obtained from CRA website www.npscra.nsdl.co.in).

In case the subscriber doesn't have an I-PIN

- Access CRA website www.npscra.nsdl.co.in and select option **“Resetting of I-PIN”** on homepage (**under value added services**) to reset the I-PIN.
- Enter mandatory details to regenerate the instant I-PIN through One Time Password (OTP) sent on registered mobile number.
- In case mobile number is not registered, reset the I-PIN by providing the request online and getting the request authorised by Nodal Office.

Benefits of Email ID & Mobile Number registered under NPS

- SMS/Email Alert on PRAN generation.
- SMS/Email Alerts on Transactions in PRAN/Fund Value.
- Email Intimation on changes in Subscriber details like Nomination, Address, Bank details, etc.
- Request of Transaction Statement on email through CRA helpline.
- Receipt of periodical PFRDA Newsletter.

For further queries, you may contact Mr. Bibhas Dutta at 022-24994558 (email ID- bibhasd@nsdl.co.in) or Mr. Abhishek Dhuri at 022-24994266 (email ID - abhishekd@nsdl.co.in)