



## GOVERNMENT OF KERALA

### Abstract

Procedure for refund claims in respect of challan remittances made through e-treasury-Approved-Orders issued.

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### Finance (Streamlining) Department

G.O. (P) No. 307/2015/Fin.

Dated, Thiruvananthapuram, 22 July 2015.

- Read: 1.G.O. (P) No. 310/2014/Fin dated 30.07.2014  
2. Circular. No. 35/2015/Fin dated 25.03.2015.  
3. Minutes of the IFMS review meeting held on 09.07.2015

### ORDER

As per G.O read above, Government introduced e-treasury, a web portal that enables online challan remittances for various public services. In the circular read above, it was clarified that refund claims in respect of online remittances are allowed from any treasury without verification of physical challan. Even though the remittances can now be made online, refund claims against such remittances are still processed manually.

2. In the meeting referred above, it was decided to evolve an online refund mechanism for the convenience of the online treasury users. In the above backdrop, Government are pleased to modify the existing procedure of refund claims of e-treasury remittances as follows.

3. The NIC shall provide a web based application to facilitate online refund in both departmental and e - treasury portal. The web service will have three parts. The first part to be filled by the applicant, second part to be verified and passed by the departmental user and the third part contain treasury authorisation to make the payment.

- (i) The online treasury user seeking refund claim shall submit refund request through e-treasury portal or department portal from where the payment was initiated.
- (ii) Based on the online request, the service providing departmental user shall verify the claim and pass the refund order electronically.

(iii) Based on the passing order of the departmental user, the e-treasury officer, after due verification shall make the refund payment in either of the following modes.

a) In cases of online remittances made through net banking the refund amount shall be credited back to the originating bank account.

b) If the remittances are made through Akshaya Centers, the refund amount will be refunded to the bank account suggested by the party in the refund request and authenticated by the departmental user .

c) In case of remittances made through treasury counter the Treasury Officer shall directly refund the amount to the remitter by way of pay order cheque.

4. Director of Treasuries shall take necessary steps to facilitate the above arrangement in consultation with NIC.

5. Necessary amendments in codal provisions will be issued separately.

(By Order of Governor)

A. R. AJAYAKUMAR  
Additional Secretary to Government

To

The Principal Accountant General (A&E/G&SSA), Kerala, Thiruvananthapuram.

The Accountant General (E&RSA), Kerala, Thiruvananthapuram.

The Director of Treasuries, Thiruvananthapuram.

The State Informatics Officer, NIC, Vellayambalam.

The Director, PRD (for press release)

~ The Nodal Officer, [www.finance.kerala.gov.in](http://www.finance.kerala.gov.in)

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Section Officer.